Where is the Bunbury Family Relationship Centre?

We are located at the corner of Molloy and Symmons Streets in Bunbury (entry off Symmons St).

Our contact details are:

PO Box 1386
Bunbury WA 6231
Ph: (08) 6164 0350
Fax: (08) 6210 5930
bunburyfrc@relationshipswa.org.au

We are open Monday to Friday, 9am to 5pm

What if I am unable to visit the Bunbury Family Relationship Centre?

We offer our services at the following locations or by telephone:

Albany
29 Albany Highway, Albany WA

Busselton
Yoonderup House
71 Kent Street, Busselton WA

Manjimup
Manjimup Family Centre
13 Mount Street, Manjimup WA

Margaret River
36 Station Road, Margaret River WA

To make an appointment at any of these locations call the Bunbury Family Relationship Centre on 6164 0350

FAMILY RELATIONSHIP CENTRE

HELPING FAMILIES BUILD BETTER RELATIONSHIPS

- **Strengthening family relationships**
- **Assisting families through separation**
- **Family Dispute Resolution**
  - **Parenting**
  - **Grandparenting**
  - **Property & finances**

An Australian Government Initiative

How can the Bunbury Family Relationship Centre help?

Information about family relationships at all stages is offered: forming new relationships, overcoming relationship difficulties or dealing with separation. We can also refer you to other services that can help.

Family Dispute Resolution (FDR)

If you are parents experiencing separation, we will talk with you to help you focus on your children's needs and help you decide what to do next.

We provide FDR with the other parent or family members to reach a parenting plan unique to your family circumstances.

FDR is also provided for property matters within 12 months of divorce or within two years of the separation date for defacto couples.

Are the services free?

We provide information, referral and individual sessions free of charge. Fees may apply to Family Dispute Resolution sessions.

We will discuss these fees with you so that you can decide whether to commence sessions here, or use another service with a different fees policy.

Do I need a booking?

Everyone is welcome to drop in or phone the Centre for information about programs and services available in your local area that can help strengthen family relationships.

If you are separating, please phone to arrange an appointment for a pre-Family Dispute Resolution session.

Who can come with me?

As a general guide support persons or other family members are not present during your session with a Family Dispute Resolution Practitioner.

Children are welcome at the Centre when you come in to get information. However children may not accompany their parents to appointments.

In some circumstances children may have a session for their thoughts, feelings and views to be heard.

You are welcome to have a support person accompany you and be present at the Centre while you have your session.

If you have specific requirements please call us to discuss this prior to your session.

What if I need an interpreter?

We will arrange an interpreter, free of charge, if needed.

Will my details be kept private?

Your privacy is important to us and will be protected. We will only disclose personal information if your give permission or if required or authorised to by law, for example, to protect someone from harm.

Safety

We are committed to providing a safe environment and can put into place arrangements to assist with your safety or the safety of your children. You should let our staff know if you have any concerns as soon as possible.

Where can I find more information?

For more information on the **Bunbury Family Relationship Centre** call us on **6164 0350**.

The **Family Relationship Advice Line** also provides free information, advice and referral services. Call **1800 050 321** between **8am and 8pm Monday to Friday** and **10am and 4pm Saturday.**

Family Relationships Online provides access to information about the changes to the family law system and about family relationship issues and services available to assist families.

Visit Family Relationships Online at www.familyrelationships.gov.au